

We thank you for your order and we hope it will bring you complete satisfaction!

The Tecnifibre E-Commerce Team

You have a question?

You can contact us by email at contact@tecnifibre.com or by phone at **+ 33 (0)1 30 54 97 24**, Monday to Friday from 9am to 5:00pm.

You want to return an item?

RETURN SHEET

If you are not satisfied with any of our products, you may return the item, or your entire order, within 28 days after receiving your order.

5 steps to follow :

1. I specify the information relating to my order:

Date of receipt of the order: _____

Order number: _____ (indicated on your delivery note)

Your Name: _____

Your address: _____

2. I specify the returned products:

Product reference	Product description (form, color...)	Quantity returned	Return reason

A - the item is too large **B** - the item is too small **C** - the item disappoints me
D - the item does not correspond to my order **E** - the item is defective **F** - other

- 3. I put this voucher in my parcel** with the article in its original packaging and in perfect condition (with the label attached to the product, unopened, unworn and unused), according to our general terms and conditions.
- 4. I send my return by mail to:** Tecnifibre S.A., Service client E-Commerce, Route Départementale 307, 78810 Feucherolles, France.
- 5. I keep my proof of postage/tracking number** until I am refunded, within 14 days after receiving my compliant return.